

# A REAL ALTERNATIVE to the courts in obtaining justice

The activities of the Mediation Clinic fall under today's current of legal renewal and emphasis on participatory justice. Indeed, since 2016, the Code of Civil Procedure of Quebec requires parties to consider private modes of dispute resolution before referring their dispute to the courts (Article 1). The law has established mediation as a core concept of civil justice, putting it on equal footing with judicial applications. As such, participatory justice has become a real complement to the courts.

MEDIATION

CLINIC

**More information online**  
[USherbrooke.ca/clinique-mediation](http://USherbrooke.ca/clinique-mediation)

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## THE UNIVERSITÉ DE SHERBROOKE MEDIATION CLINIC

### Longueuil Campus

As part of its mission of service to the community, the Faculty of Law at Université de Sherbrooke provides the public with FREE mediation services offered by graduate (master's level) students.

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## WHAT IS MEDIATION?

**Mediation is a voluntary and flexible process that takes place in private and confidential settings. The mediators, as neutral and impartial individuals, help the conflicting parties to dialogue, clarify their points of view, identify disagreements, pinpoint their needs and interests, explore solutions, and, where applicable, reach a mutually satisfactory agreement.**

## WHY USE MEDIATION?

1. Mediation allows participants to find their own solution in accordance with their own unique situation.
2. Participants benefit from the assistance and expertise of qualified and impartial mediators who help them communicate and develop the best possible solution.
3. No decision is imposed on the participants; unlike judges, the mediators render no judgment.
4. The mediation process is confidential.
5. The participants are free to take part in the mediation process and can end it at any time.

## WHO IS ELIGIBLE FOR THE MEDIATION CLINIC'S SERVICES?

Any citizen, company or organization may turn to the mediation clinic for free mediation services\*.

The clinic has formed cooperation agreements with public and private organizations to help resolve conflicts between their members or employees, free of charge. If your organization is interested in such a partnership, feel free to contact us.

\*Certain conditions apply for companies and organizations.